



Airline Organisation Readiness Review

Service Overview

When wishing to direct an airline's organisation toward new objectives, the management needs to assess its existing capabilities and its ability to tackle the new challenges.

Our service allows an independent and impartial assessment which enables management to ascertain the readiness of its organisation to meet the objectives.

Relaer has the expertise to assist you in reviewing your airline's in accordance with EU/FAA or other international airworthiness requirements.

The following presents highlight of these activities which can be performed individually or packaged according to your needs.

Organisational Management System

Evaluates the management system at all levels throughout the organisation and ensures supervision and control of operations and maintenance activities in accordance with standards of the Operator and requirements of the local CAA.

Contractual Contracts Review

Reviews of contracts established with third parties whether, Service providers, Lessors, Original Equipment Manufacturers or MROs resulting in significant cost savings.

Operational Operational Readiness.

Performs a review of personnel, procedures and readiness in the following areas based on IOSA standards:

- Flight Operations
- Operational Control
- Flight Dispatch
- Cabin Operations
- Cargo Operations
- Operational Security

Technical Technical Capabilities

Performs a review of personnel, procedures and readiness in the following areas:

- Aircraft Engineering
- Maintenance
- Ground Handling
- Outstations support

Performed in

- Democratic Republic of Congo
- Egypt
- Germany
- Guinea
- Nigeria
- Philippines
- Switzerland



We hired the services of Reliance Aerospace Solutions to perform 2 projects. The first project consisted of reviewing the organisational structure of the Technical Division and the second consisted on the optimisation of the structure. The projects were accomplished in a professional and timely manner and indicated a good knowledge and understanding of the operation of a technical division in an airline. The reports and presentations were well prepared and easy to understand. At the end it gave us a profound idea on how to continue with the Technical Division at TUIfly.

Thanks a lot for all the good discussions we had.

Claus-Peter Suelflow
Director Technical Services
TUIfly



Reliance Aerospace Solutions performed Airline Operational Reviews at our airline. We found the visits and reports to be very useful from a management standpoint enabling us to assess our situation. The personnel were very professional and highly skilled and the reports factual with the right amount of recommendations. Implementation of the recommended actions and presentation of the reports to our brokers have resulted in us paying a reduced insurance premium.

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